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UNIVERSITY OF ZAGREB INTERNATIONAL STUDENT GUIDE

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INTRODUCTION

Dear student,

We are happy to see that you have chosen the University of Zagreb for your studies or you are about to do so.

The present Guide should help you in your first contacts with Croatia and the City and University of Zagreb. It includes information about studying at the University of Zagreb as well as practical advice which should provide answers to questions about accommodation, transport and administrative steps. We hope it will make it easier for you to find your place among many students in Zagreb.

Throughout your study period at the University of Zagreb, our team will be available to help you so that your experience is as successful as possible, both from an academic and personal point of view.

The International Relations Office wishes you a warm welcome to the University of Zagreb and we hope your stay here will be interesting and enjoyable, but above all useful and rewarding for your personal growth and future professional career.

International Relations Office

University of Zagreb

RECTOR'S WELCOME

Dear student,

On behalf of the University of Zagreb, its staff and students, I wish you a warm welcome to the University and City of Zagreb.

The University Zagreb, founded in 1669, is the oldest one in the country and particularly rich in tradition. As a comprehensive Central European university it offers research and education in all scientific fields and a broad spectrum of courses at all study levels, from undergraduate to postgraduate.

With 29 Faculties, 3 Art Academies and the University Centre for Croatian Studies the University is the flagship educational institution in the country, a place where more than 7.500 teachers and 77.000 students develop knowledge and acquire skills. The University excels not only in teaching, but also in research, contributing with over 40 percent to the yearly research output in Croatia.

We are always particularly pleased to receive international students from all parts of the world. At the University of Zagreb you will have an opportunity to earn your degree or to participate in one of a number of exchange programmes.

We hope you will experience high quality learning and get to know different aspects of University life during your stay, but also enjoy a vibrant, stimulating and friendly atmosphere only a capital city, like Zagreb, offers.

We look forward to welcoming you,

Damir Boras Rector of the University of Zagreb There are three different categories of international students studying at the University of Zagreb as described below. It is important that you know what group you belong to so that you know what procedures and rules apply to you. There may be some differences between the categories.

Exchange Students

1. Exchange students participate in a formal exchange programme between their home university and the University of Zagreb. (i.e. Erasmus, bilateral university agreements, CEEPUS network etc.); their study period at the University of Zagreb is limited – normally not more than one academic year and they do not take a degree at the University of Zagreb.

Guest Students

2. Guest students study on an individual basis for a semester or a year at the University of Zagreb as a part of their degree at the home university (there is no exchange agreement or any other institutionalized form of exchange between their home institution and the University of Zagreb).

Degree seeking students

3. Degree seeking international students study for a full Bachelor's, Master's or PhD degree at the University of Zagreb in Croatian/English.

Students need to master English or Croatian at the B2 level of the Common European Framework of Reference for Languages.

Definition of level B2

"Can understand the main ideas of complex text on both concrete and abstract topics, including technical discussions in his/her field of specialization. Can interact with a degree of fluency and spontaneity that makes regular interaction with native speakers quite possible without strain for either party. Can produce clear, detailed text on a wide range of subjects and explain a viewpoint on a topical issue giving the advantages and disadvantages of various options."

INTERNATIONAL RELATIONS



University of Zagreb International Relations Office Visiting address: Ulica kralja Zvonimira 8 Postal address: Trg maršala Tita 14 HR-10000 Zagreb, Croatia Phone: +385 1 469 81 05 Fax: +385 1 469 81 32

OFFICE HOURS Mon., Wed., Fri.; 9.30 – 11 am Tue., Thu.; 1.30 – 3 pm and by arrangement

Office team

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ERASMUS MUNDUS MOBILITY, EU PROJECTS Željka Pitner, Ms Phone: +385 1 469 81 05 E-mail: erasmus.project@unizq.hr

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BILATERAL AND MULTILATERAL COOPERATION Dora Gelo, Ms Phone: +385 1 469 81 03 E-mail: agreements@unizg.hr

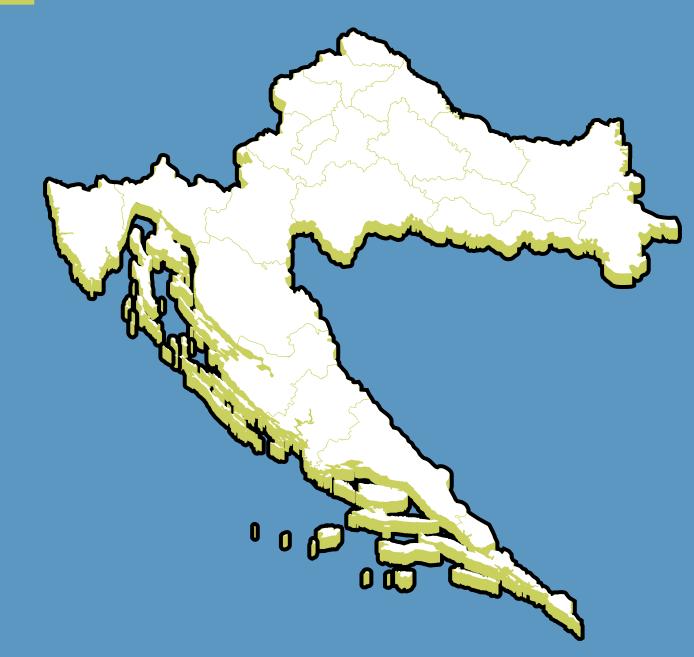
ERASMUS STUDENT MOBILITY - OUTGOING STUDENTS Maja Grđan, Ms Phone: +385 1 469 81 06 E-mail: erasmus-student-sms@unizg.hr

ERASMUS STUDENT MOBILITY - OUTGOING STUDENTS Ivana Veldić, Ms E-mail: erasmus-outgoing@unizg.hr

ERASMUS TRAINEESHIP – OUTGOING STUDENTS Ruža Bruvo, Ms Phone: +385 1 469 81 07 E-mail: placement@unizg.hr

CROATIA – COUNTRY INFO





CROATIA – COUNTRY INFO

ABOUT CROATIA

Croatia is a Central European and Mediterranean country, bordering with Slovenia in the west, Hungary in the north, Serbia in the east and Bosnia and Herzegovina in the south. Croatia also has a long maritime border with Italy on the Adriatic Sea. With more than 1,185 islands, islets and reefs, Croatia is known as a country of a thousand islands. But Croatia has much more to offer than its coast. Although it is among the smallest European countries – only 56,500 km² of land and less than 32,000 km² of sea, it is a place where the Mediterranean, the Alps and the Pannonian plain come together bringing side by side phenomena which are usually many miles apart: within a hundred kilometres you will find the sea, the karst, densely wooded mountains and fertile plains.

Throughout its history Croatia has had numerous contacts with very different cultures and civilizations across its territory and along its boundary like the Greek, Roman, Celtic, Illyrian, Austrian, Hungarian, Byzantine and Islamic. This makes Croatia extremely rich with valuable cultural and historical heritage.

The specific urban culture of coastal and island areas is easily seen in towns such as: Poreč, Rovinj, Pula, Zadar, Šibenik, Hvar, Korčula and Ston, with Split (Diocletian's Palace) and Dubrovnik representing a part of the world cultural heritage under UNESCO protection.

FACTS AND FIGURES

Geographical Position

Croatia extends from the furthest eastern edges of the Alps in the north-west to the Pannonian lowlands and the banks of the Danube in the east; its central region is covered by the Dinara mountain range, and its southern parts extend to the coast of the Adriatic Sea.

Surface

The mainland covers 56,542 km², and the surface of the territorial sea is 31,067 km².

Coastline

5,835 km of which 4,058 km comprise a coastline of islands, solitary rocks and reefs. Number of islands, solitary rocks and reefs: 1,185; the largest islands are Krk and Cres; there are 50 inhabited islands.

Climate

There are two climate zones; a temperate continental climate, locally also a mountainous climate, prevails in the inland, whereas a pleasant Mediterranean climate prevails along the Adriatic coast. The latter has an overwhelming number of sunny days, dry and hot summers, mild and humid winters. Average temperature in the inland: January o to 2°C, August 19 to 23°C; average temperature at the seaside: January 6 to 11°C, August 21 to 27 °C; the temperature is about 12°C in winter and 25°C in summer.

Capital

Zagreb (nearly 1 million inhabitants) is the economic, traffic, cultural and academic centre of the country. Population

Approximately 4,500.000 inhabitants; composition of population: the majority of the population are Croats; national minorities are Serbs, Slovenes, Hungarians, Bosnians, Italians, Czechs and others. System of Government: Multi-party Parliamentary Republic.

CROATIA – COUNTRY INFO

Language

Croatian

Currency

Kuna/HRK (1 kuna = 100 lipa). Foreign currency can be exchanged in banks, exchange offices, post offices, travel agencies, hotels, camps, marinas.

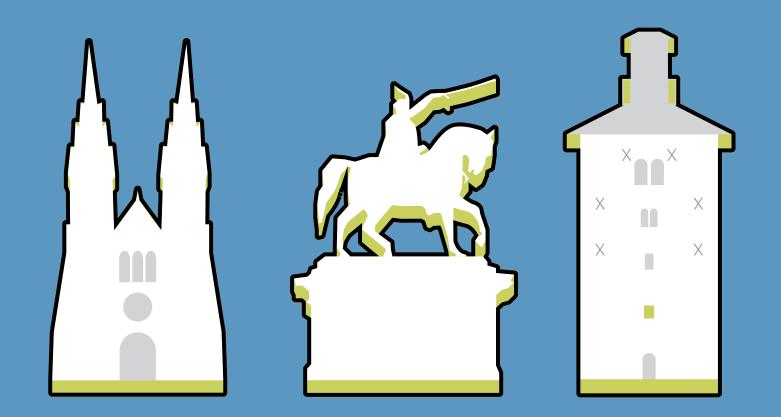
Time

Croatian is a part of the Central European Time Zone (GMT+1): When it is noon in Zagreb it is 12:00 in Berlin, 11:00 in London, 6:00 in New York, 14:00 in Moscow and 21:00 in Sidney. As in rest of Europe, the daylight saving time begins in Croatia on the last Sunday in March and ends on the last Sunday in October.









ZAGREB – CITY INFO

ABOUT ZAGREB

Zagreb is the capital of the Republic of Croatia and an old Central European city. For centuries it has been a focal point of culture, science, commerce and industry. It lies on the intersection of important routes between the Adriatic coast and Central Europe.

In 1991 Zagreb became the capital — a political and administrative centre of the Republic of Croatia. Zagreb is also the hub of business, academic, cultural, artistic and sporting activities in Croatia. Many famous scientists, artists and athletes come from the city, or work in it. Zagreb can offer its visitors the Baroque atmosphere of the Upper Town, picturesque open-air markets, diverse shopping facilities, an abundant selection of crafts and a choice of traditional cuisine. Zagreb is a city of green parks and walks, with many places to visit in the beautiful surroundings. The city entered into the third millennium with a population of nearly 800,000 inhabitants. In spite of the rapid development of the economy and transportation, it has retained its charm, and a relaxed feeling that makes it a genuinely human city. Zagreb has 10 theatres, 21 museums, 14 galleries, 12 art collections.

FACTS AND FIGURES

Geographical position

Zagreb is located in the North-West of Croatia, on the Sava River, and 170 km from the Adriatic Sea.

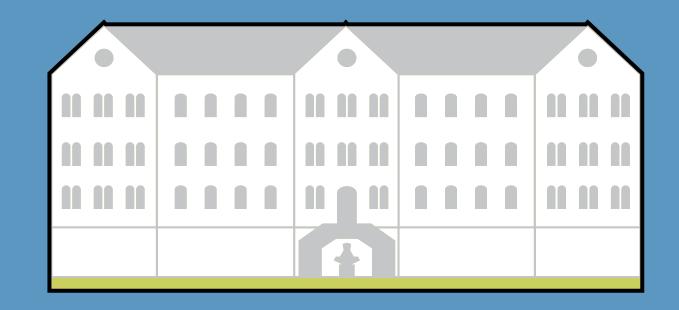
Climate

Continental climate - average summer temperature: 30° C, average winter temperature: 1°C

Population

Nearly 1 million inhabitants





UNIVERSITY PROFILE

UNIVERSITY LEADERSHIP

(October 2014 – September 2018)

Rector: Damir Boras Ph.D., E-mail: rector@unizg.hr

Vice-rectors

The members of the university leadership (vice-rectors) are proposed by the rector and elected by the Senate of the University of Zagreb at the beginning of the mandate.

Vice-rectors

- Professor Ivana Čuković-Bagić, Ph.D., Vice-rector for Students, Study Programmes and Quality Management
- Professor **Ante Čović, Ph.D**, Vice-rector for Organisation, Human Resources Development and Cross-University Cooperation
- Professor **Mladen Janjanin**, Vice-rector for Arts and International positioning of the University
- Professor **Miloš Judaš, Ph.D.**, Vice-rector for Science, Inter-Institutional Cooperation and International Relations
- Professor **Miljenko Šimpraga, Ph.D.**, Vice-rector for Innovations, Technology Transfer and Communications
- Professor **Tonći Lazibat, Ph.D**., Vice-rector for Financial Management

VISION AND MISSION

- the University will continue to develop as a comprehensive university with a wide spectrum of research capacities and study programmes;
- the University will support excellence in research and artistic expression in order to keep the position as one of the leading HE institutions in South Eastern Europe;
- through continuous reform and development the University will maintain its position as the strongest educational and research institution in Croatia;
- as a public institution the University will act as a generator of technological, economic and social development in accordance with the strategic guidelines of the Republic of Croatia;
- the University will develop study programmes that correspond with the national social and economic needs, as well as programmes of national and strategic relevance; excellence in teaching and academic achievements of the students and teachers will be supported through the development of different student and academic services;
- the University will support and provide different forms of llp to cater to the needs of Croatian citizens;

- the University will respect the principles of morality, ethics and tolerance, enabling the students to become responsible participants of the modern democratic and multicultural society;
- the University will increase its international visibility through new initiatives for research collaboration and academic mobility, as well as study programmes available both to domestic and international students.

Past, Present and Future

Founded in the second half of the 17th century, the University of Zagreb is the oldest Croatian university and one of the oldest universities in Europe. In 1669 Leopold I, the Holy Roman Emperor and King of Hungary, Croatia and Bohemia issued a decree granting the university status and privileges to the Jesuit Academy in Zagreb. Therefore, the year 1669 is regarded as the year of establishment of the University of Zagreb and the 3 November is marked as the University Day. At that time the University of Zagreb encompassed three faculties: Theology, Law and Philosophy. In the years that followed new faculties were established and in the period between the two world wars, the number of the faculties had increased to seven. Since the Second World War up to the present, the University has intensively developed and embraced all areas of science and art.

In 2001, at the Prague ministerial conference, Croatia signed the Bologna declaration and joined the process of harmonization of the European higher education area. The Bologna scheme was adopted in the academic year 2005/06. These changes contributed to a consistent increase in the number of students, masters and doctors in the years that followed and to an overall improvement of research and teaching. University of Zagreb is in the process of building a new university campus called "Borongaj" which is the biggest investment in Croatian education in the last 150 years, and when it is completed it will be used by more than 20.000 students. The Campus was officially opened on 12 October 2007 and for now it hosts 4 university units: Centre for Croatian Studies, Faculty of Education and Rehabilitation, Faculty of Traffic Engineering and Faculty of Economics and Business (only vocational study programmes in economics and business). Five other faculties are also planning to relocate on campus in the next few years.

Besides the (re)construction of university buildings, Campus will be home to a sports centre, student residence hall and a number of institutes.

Centre for Art Research will also be situated on Campus, in a former military warehouse adapted to accommodate its needs (ateliers, studios, exhibit halls).

Facts and Figures

Study programmes

138 undergraduate programmes (BA/BSC)
31 integrated undergraduate-graduate programmes
14 vocational undergraduate programmes
143 graduate programmes (MA/MSC)
66 doctoral programmes (PhD)
161 specialist postgraduate programmes

Students

Number of students: **77,000 48,5%** of all students in Croatia **58%** female Students enrolled in the 1st year of study (ba/bsc): about **11,500** Students enrolled in the 1st year of study (ma/msc): about **6,000** Number of BA/BSc degrees: approx. **5,500 per year** Number of MA/MSc degrees: approx. **2,300 per year** Number of PhDs: approx. **400 per year**

Staff

7,500 teaching and administrative staff (30% administrative staff)

Research

41% of the total annual scientific productivity in Croatia69% of the total annual scientific productivity of all Croatian universities

UNIVERSITY UNITS

FACULTIES AND ART ACADEMIES

University of Zagreb consists of 29 Faculties, 3 Art Academies and the University Centre for Croatian Studies.

ARTS

Academy of Dramatic Art, www.adu.hr Academy of Fine Arts, www.alu.hr Academy of Music, www.muza.hr

BIOMEDICINE

Faculty of Pharmacy and Biochemistry, www.pharma.hr Faculty of Veterinary Medicine, www.vef.hr Medical School, www.mef.hr School of Dental Medicine, www.sfzg.hr

BIOTECHNOLOGY

Faculty of Agriculture, www.agr.hr Faculty of Food Technology and Biotechnology, www.pbf.hr Faculty of Forestry, www.sumfak.hr

ENGINEERING

Faculty of Architecture, www.arhitekt.hr Faculty of Chemical Engineering and Technology, www.fkit.hr Faculty of Civil Engineering, www.grad.hr Faculty of Electrical Engineering and Computing, www.fer.hr Faculty of Geodesy, www.geof.hr Faculty of Geotechnical Engineering (Varaždin), www.gfv.hr Faculty of Graphic Arts, www.grf.hr Faculty of Mechanical Engineering and Naval Architecture, www.fsb.hr Faculty of Metallurgy (Sisak), www.simet.hr Faculty of Mining, Geology and Petroleum Engineering, www. rgn.hr Faculty of Textile Technology, www.ttf.hr

Faculty of Textile Technology, www.ttf.hr Faculty of Transport and Traffic Sciences, www.fpz.hr

HUMANITIES

Catholic Faculty of Theology, www.kbf.hr Faculty of Humanities and Social Sciences, www.ffzg.hr University Centre for Croatian Studies, www.hrstud.hr

NATURAL SCIENCES Faculty of Science, www.pmf.hr

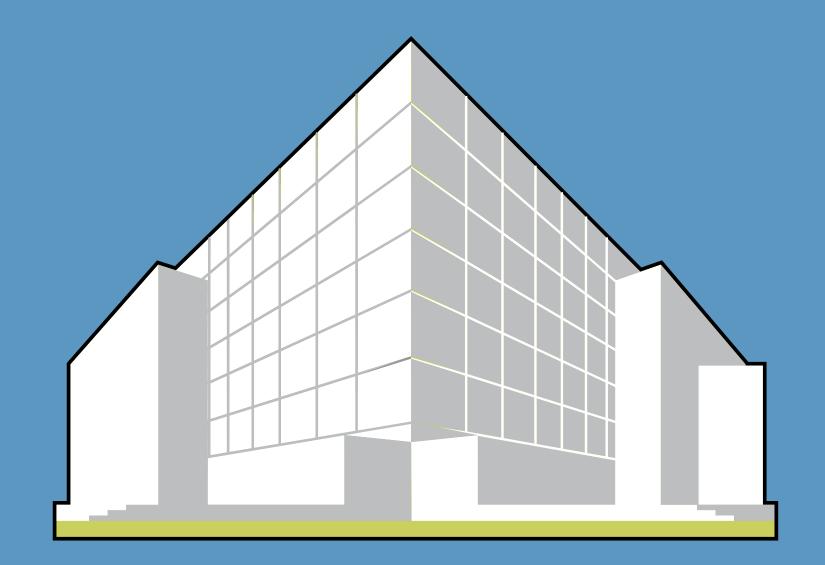
SOCIAL SCIENCES

Faculty of Education and Rehabilitation Sciences, www.erf.hr Faculty of Kinesiology, www.kif.hr Faculty of Law, www.pravo.hr Faculty of Organization and Informatics (Varaždin), www.foi.hr Faculty of Political Science, www.fpzg.hr Faculty of Economics and Business, www.efzg.hr Faculty of Teacher Education, www.ufzg.hr

National and University Library

Ul. Hrvatske bratske zajednice 4 HR-10000 Zagreb, Croatia Phone: +385 1 616 41 11 Fax: +385 1 616 41 86 E-mail: nsk@nsk.hr www.nsk.hr

The National and University Library (Nacionalna i sveučilišna knjižnica) functions as an independent organization. It is the main library for student sof the University of Zagreb and it is located near the city centre. The library's shelves include 2.5 million issues of 3,500 periodical titles, an online database and other information sources (online, CD ROM, microfilm, microfiche and conventional data units). The library may be used by any student possessing a student book ("indeks") and an identity card or passport. Yearly subscription fee is 150,00 HRK (approx. 20 EUR).



University Hospital Centre Zagreb (KBC Zagreb)

The University Hospital Centre Zagreb (KBC Zagreb) is the biggest and most important hospital in Croatia as well as a unique institution regarding many medical procedures, diagnostic methods and therapeutic procedures including highly differentiated procedures of top quality. квс Zagreb has more than 4,700 employees in total, 3,500 of which are medical staff committed to providing medical and nursing services to their patients. The hospital employs 962 physicians and other medical staff with a university degree and 2,560 nurses and medical technicians. There are also 345 persons employed as administrative staff as well as 745 employees in technical assistance. We are very proud to have today more than 50 referral centres of excellence acknowledged by the Croatian Ministry of Health and Social Welfare. These centres are aiming at continuous monitoring and improving specific areas of the medical profession and science in Croatia. KBC Zagreb actively cooperates with the world's leading hospital institutions, such as: Harvard University (USA), University Hospital Eppendorf, Hamburg (Germany), University Hospital Centre Munich - locations Groshadern and Innenstadt (Germany), etc. Regionally квс Zagreb cooperates with the Teaching Hospital Mostar (Bosnia & Herzegovina), University Hospital Centre Kosova (Kosovo), etc.



Centre for Advanced Academic Studies (CAAS) Dubrovnik

University of Zagreb Centre for Advanced Academic Studies Don Frana Bulića 4 HR-20000 Dubrovnik, Croatia Phone: +385 20 326 300 Fax : +385 20 326 390 E-mail: office@caas.unizg.hr http://www.caas.unizg.hr

CAAS

CAAS is a unit of the University of Zagreb located in the City of Dubrovnik that conducts multidisciplinary scientific programmes such as:

- Postgraduate courses;
- International interdisciplinary workshops;
- Scientific conferences and seminars;
- Summer schools.

CAAS offers the following working facilities and equipment: - conference hall with equipment for simultaneous translation, presentations, sound system and possibility of audio recording;

- several lecture rooms with supporting technical devices and assistance (laptop and projector for presentations, projection screen, flip chart);

- library, computer room, coffee shop, wireless Internet. CAAS´ students can be accommodated in the CAAS Residence (Dormitory) located on the third floor. It consists of 40 single and double rooms (each with bathroom, air-condition and wireless Internet).



Confucius Institute at the University of Zagreb

Confucius Institute at the University of Zagreb is a university educational centre established to promote Chinese language and culture and to strengthen economic ties between the Republic of Croatia and the People's Republic of China. Establishment of Confucius Institute at the University of Zagreb, Croatia has made an important step in strengthening cultural and educational cooperation with the PRC, and Zagreb joined the regional group of institutes together with Ljubljana, Vienna and Budapest. Selecting the Shanghai Institute for International Trade as a partner and the incorporation of the Croatian Chamber of Commerce in the Academic and Expert Council, the Institute has clearly positioned itself as one of the top five European business institutes together with those in London, Copenhagen, Ljubljana and Athens.

Shanghai Institute for International Trade, National Bureau for the promotion of Chinese language of the People's Republic of China (Hanban), the Croatian Chamber of Commerce and the City of Zagreb, as strategic partners of the Institute, will work together to familiarize the general public of Croatia with Chinese language and culture, educating and informing the Croatian and Chinese business community about ways and opportunities of doing business in China and Croatia, as well as to further improve relations between the two countries. **Mission:** To strengthen educational cooperation between the People's Republic of China and the Republic of Croatia, together with the promotion of Chinese language and culture, as well as encouraging business partnerships between the two countries.

The main tasks of the Institute:

- familiarizing the general Croatian public with Chinese language and culture,
- teaching Chinese language in elementary and secondary schools, in higher education and as a part of lifelong learning,
- educating and informing the Croatian business community about the ways and opportunities of doing business with the People's Republic of China,
- educating and informing the Chinese business community about the ways and opportunities of doing business with the Republic of Croatia,
- assisting in the establishment of an independent, full university curriculum of the study of Sinology at the University of Zagreb,
- educating the Chinese citizens, who live in the Republic of Croatian, about Croatian language, culture, economic, political and legal system,
- participating actively in the network of Confucius institutes at the international level.

Our vision for the Institute:

To become the primary source of knowledge about China in the Republic of Croatia together with the Department of Sinology at the Faculty of Social Sciences and Humanities in Zagreb.

Contact:

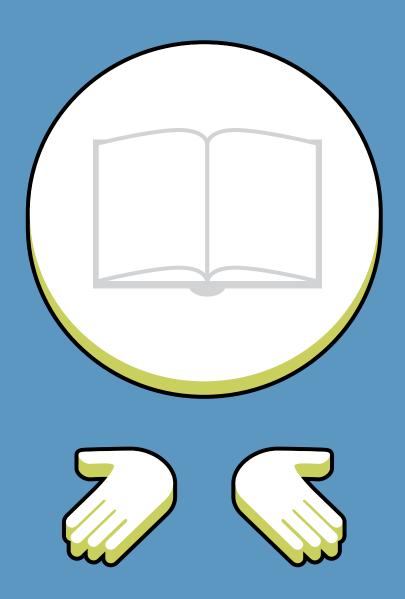
The Confucius Institute at the University of Zagreb is located at the second floor of the Student Center, Savska Street 25

Contact information

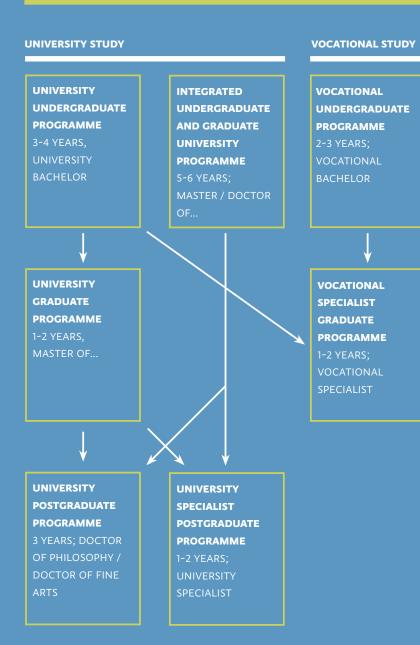
Confucius Institute at the University of Zagreb Savska 25, 10000 Zagreb Jelena Vrhovski, Marketing and Public Relations Mobile: +385 95 926 3170 Mail: info@ki.unizg.hr Web: www.ki.unizg.hr

STUDYING AT THE UNIVERSITY OF ZAGREB





STUDYING AT THE UNIVERSITY OF ZAGREB



STUDY PROGRAMMES

In Croatia the university curriculum is based on the European model. It consists of 5 years divided into 2 cycles: 3 years to complete a Bachelor's degree (180 credits) and (in most cases) 2 more years for a Master's degree (120 credits). Exception of the general rule are 6-year programmes in biomedicine: general medicine, veterinary medicine and pharmacy.

University undergraduate programmes – first cycle (*preddiplomski sveučilišni studij*) normally take three years in which students are required to earn 180 ECTS credits. A minority of undergraduate university programmes in Croatia are offered as four-year programmes in which students are required to earn 240 ECTS credits. Upon completion students are awarded a diploma (*svjedodžba*) and the academic degree of University Bachelor (*sveučilišni prvostupnik*) with an indication of the field of study. Students graduating in technical sciences receive the academic degree of University Bachelor in Engineering (*sveučilišni prvostupnik inženjer*) with an indication of the field of study.

Students holding a first cycle university degree can apply for admission to university graduate programmes or vocational specialist graduate programmes, or enter the workforce. **University graduate programmes** – second cycle (*diplomski sveučilišni studij*) normally take two years in which students are required to earn 120 ECTS credits. A minority of graduate programmes in Croatia are offered as one-year programmes in which students are required to earn 60 ECTS credits. The total number of credits earned in the first and second cycle programmes must be at least 300. Upon completion students are awarded a *diploma* and the academic degree of Master of (*magistar struke*) with an indication of the field of study. Students graduating in technical sciences receive the academic degree of Master in Engineering (*magistar inženjer*) with an indication of the field of study.

Students holding a second cycle university degree can continue their studies in university postgraduate programmes or enter the workforce.

Integrated undergraduate and graduate university programmes – first and second cycles (*integrirani preddiplomski i diplomski sveučilišni studij*) normally take five or six years in which students are required to earn 300 or 360 ECTS credits respectively. Upon completion students are awarded a *diploma* and the academic degree of Master of (*magistar struke*) with an indication of the field of study. Upon completion of integrated first and second cycle programmes in medicine, dentistry and veterinary medicine students receive the academic degree of Doctor (*doktor struke*) with an indication of the field of study (e.g. Doctor of Medicine, etc.) Students with this degree can continue their studies in university postgraduate programmes or enter the workforce.

University postgraduate programmes – third cycle (poslijediplomski sveučilišni studij)

normally take three years. Upon completion students are awarded a *diploma* and the academic degree of Doctor of Philosophy (or Doctor scientarum), or Doctor of Fine Art (*doktor znanosti* or *doktor umjetnosti*), with an indication of the academic field or art form.

University specialist postgraduate programmes

(poslijediplomski sveučilišni specijalistički studij) normally take one to two years. Upon completion students receive a *diploma* and the academic degree of University Specialist (sveučilišni specijalist) with an indication of the field of study.

STUDYING AT THE UNIVERSITY OF ZAGREB

Language at the University of Zagreb

You can get a lot more of your stay in Croatia if you know the local language and social codes. Croatian is the language of the environment in which you are going to live and study and will be an important part of your life in Croatia. Most lectures and seminars at the University of Zagreb are held in Croatian and international students that decide to follow them, need to be sufficiently proficient in Croatian in order to be able to participate and successfully finish them. There are several possibilities to learn Croatian before and during your study period in Zagreb.

HiT - E-learning course of Croatian as a second and foreign language

The University of Zagreb, the Croatian Heritage Foundation & the University Computing Centre offer an e-learning course of the Croatian language at the beginner level. The course is aimed at people with no previous knowledge of Croatian, or with very basic knowledge of the language. The course is a form of distance learning, more precisely, it is e-learning through a learning management system (LMS) and also through 24 teaching hours with experienced language instructors (native speakers) over Skype or Webinar. Academic fee is 500 €

University of Zagreb Croatian e-learning course E-mail: ecroatian@gmail.com http://www.unizg.hr/homepage/learn-croatian/e-learningcourse-of-croatian/

STUDYING AT THE UNIVERSITY OF ZAGREB



Croaticum – Centre for Croatian as Foreign and Second Language

University of Zagreb Faculty of Humanities and Social Sciences Croaticum – Centre for Croatian as Foreign and Second Language Ivana Lučića 3 HR-10 000 Zagreb, Croatia Phone: +385 1 6120-068 Fax: +385 1 6120-252 E-mail: croaticum@ffzg.hr http://www.unizg.hr/homepage/learn-croatian/e-learningcourse-of-croatian/

The Centre offers semester and monthly courses through the academic year to students who wish to learn Croatian during their studies at the University of Zagreb. Semester courses include language exercises at the Department for Standard Croatian Language at three levels of language proficiency. All three levels can be compared to CEFRL (Common European Framework of Reference for Languages): Beginners' to B1, Intermediate to B2, and Advanced to C1.

Each year Croaticum also organizes its Little Summer School of Croatian Language, Culture and Civilization lasting four weeks in July. For details and prices, please contact directly.

University School of Croatian Language and Culture University School of Croatian Language and Culture E-mail: croatianlang@unizg.hr Trg maršala Tita 14 10000 Zagreb, Croatia Phone: (385 1) 46 98 103 Fax: (385 1) 46 98 132 http://www.unizg.hr/homepage/learn-croatian/universityschool-of-croatian-language-and-culture/

Croatian Heritage Foundation Department of Education, Science and Sport E-mail: lada@matis.hr Trg S. Radića 3 10000 Zagreb, Croatia Phone: (385 1) 61 15 116 Fax: (385 1) 61 11 522 www.matis.hr

The University of Zagreb in co-operation with the Croatian Heritage Foundation has been organizing the University School of the Croatian Language and Culture since 1990. The University School is open to students and professionals of all levels of Croatian-language proficiency, including those with no prior language training. The Summer School, a four-week summer program in Zagreb (June-July), offers intensive course in Croatian language and culture. In-class instruction in Croatian language skills and grammar, scheduled Mondays to Fridays, include 5-6 hours per day. Participants receive a total amount of 110 teaching hours (95+15 optional). Culture classes include lectures, cultural excursions and field trips. When they pass the final exam(s), participants can obtain 8 ECTS for Croatian language and 1 ECTS for Croatian culture.

FORMALITIES

Application procedure for exchange students

An exchange student coming to the University of Zagreb needs to be nominated by the home university and has to submit the following documents:

• Online Application Form

- Curriculum Vitae (in English or Croatian)
- Learning Agreement needs to be signed by the home university co-ordinator (Note! Learning Agreement is a preliminary plan and changes are possible). It is strongly advised not to choose too widely divergent courses in the Learning Agreement.
- Grade Transcript and Certificate of Enrolment
- Proof of English level B2: certificate from your home university, language school etc. (only for students following the courses in English).

Make sure to discuss the courses you intend to take at the University of Zagreb with your home university coordinator. You can also get in touch with your UNIZG coordinator to check whether you can actually take the courses you chose. The list of ECTS-coordinators at the UNIZG can be found here. After completing the online Application Form, you must print it, have it signed by you and your home university coordinator and send it to our office:

International Relations Office University of Zagreb Incoming mobility Trg m. Tita 14 HR-10000 Zagreb, Croatia

APPLICATION DEADLINES

The deadlines to receive your application documents are:

- 10 May for the winter/1st semester or academic year
- 10 November for the summer/2nd semester

IMPORTANT: it will not be possible to complete the online Application form after the deadlines.

Admissions requirements and tuition fees for international degree students

Admission to all university study programmes is restricted; i. e. the number of places is subject to an annual decision of the University Senate. All students, including foreign citizens that want to study at the University of Zagreb need to complete a corresponding secondary school and have their diploma on graduation exam recognized. For a more detailed information on the admissions procedure prospective applicants are advised to inquire at the Faculty/

Academy of the University of Zagreb they wish to enrol.

MINIMUM REQUIREMENTS

University undergraduate programme: completion of a four-year secondary school.

University graduate programme: completion of a university undergraduate programme; students with a higher education vocational degree can be allowed to enrol in university graduate programmes under specially defined requirements.

University postgraduate programme: completion of a university graduate programme.

STUDYING AT THE UNIVERSITY OF ZAGREB



Tuition Fees and Costs

The tuition fee for a study programme is reached by the Senate of the University of Zagreb and it depends on the type of the programme. Information about tuition for individual programmes can be obtained from the Faculty/Academy of the University of Zagreb.

Note: The University of Zagreb presently does not offer any financial assistance for foreign citizens. Foreign students must have sufficient financial means for the duration of their stay in Croatia.

Academic Calendar ACADEMIC YEAR

October 1 to September 30

The university year is divided into 2 semesters. Teaching and learning activities occur in the first 4 months of a semester and are followed by a 1 month assessment period.

WINTER SEMESTER October 1 to February 28/29 Winter examination period (no classes) February 1 to February 28/29

SUMMER SEMESTER March 1 to June 30 Summer examination period (no classes) June 15 to July 15

IMPORTANT: The faculties and academies of the University of Zagreb operate within distinct academic calendars and therefore there might be differences (2-3 weeks) in the beginning/ending of a semester. For exact information please contact directly Faculty/Academy of the University you will visit or the IRO office.

Leave

University activities are suspended on weekends, during the winter / Christmas holidays (December 25 to January 6) and national / public holidays.

January 1	New Year's Day
January 6	Three Kings Day
	Easter Sunday and Monday
	Corpus Christi
May 1	Labour Day
June 22	Anti-Fascist Struggle Day
June 25	Day of Croatia Statehood
August 5	Victory and Homeland Thanksgiving Day
August 15	Assumption of Mary
October 8	Independence Day
November 1	All Saint's Day
December 25 and 26	Christmas

The ECTS - system and Student Progress Assessment

ЕСТЅ - European Credit Transfer System

The European Credit Transfer System is based on the total amount of work a student has to produce; it does not only take class hours/attendance into account but also time spent on personal research (weather at home or in libraries) as well as preparing for and taking exams or tests is also included. 1 ECTS credit is equivalent of approximately 30 working/ learning hours. Credits are awarded only when the course has been completed and all required examinations have been successfully taken. 60 ECTS credits represent the workload of a year study, 30 ECTS credits a semester.

The use of this system makes transfers from foreign institutions easier.

Student Transcript Book – "Indeks"

Upon enrolment students get their own student transcript book — in Croatian "indeks". It contains basic information on courses taken, grades awarded and ECTS achieved. It is useful to carry it during the last four weeks of the semester when professors with their signature certify attendance at the courses. When the student passes the exam the professor will write down the grade and ECTS the student got and will sign it as well one more time.

Examinations and Grading System

Within the same academic year students cannot take more than three examinations on the same course.

The Faculty may decide special examination modalities for exchange students (Erasmus, Erasmus Mundus, bilateral cooperation agreements or similar). In this case the exchange students should get in touch with the involved professor and/or ECTS-coordinator at the Faculty before the examination period.

The Croatian national grading scale consists of five grades with numerical equivalents:

- 5 = excellent *izvrstan* (highest grade)
- 4 = very good vrlo dobar
- 3 = good dobar
- 2 = sufficient *dovoljan* (minimun pass grade)
- 1 = fail nedovoljan (is not written in "indeks")



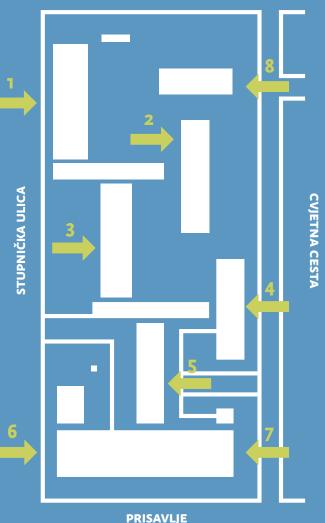
STUDENT ACCOMMODATION

STUDENT RESIDENCE HALLS

Exchange students studying at the University of Zagreb can apply for a place in the student hall of residence. University of Zagreb has two residences at disposal for exchange students. Application for accommodation in both residences is done through the following site: https://unizg.moveonnet.eu/moveonline/incoming/accommodation.php.

ABOUT THE STUDENT RESIDENCE HALL "CVJETNO NASELJE"

The Student residence hall "Cvjetno naselje" is the second largest residence hall in Zagreb. It has more than 1700 beds and it consists of 8 buildings, a student restaurant, post office and a coffee and pastry shop. Some of the University of Zagreb faculties are within walking distance from the residence: Faculty of Humanities and Social Sciences, Faculty of Electrical Engineering and Computing, Faculty of Machinery and Naval Architecture (10-15 minutes on foot).



Scheme: Student Residence Hall "Cvjetno naselje"

ODRANSKA ULICA

All rooms in the residence are double-bed rooms, i.e. shared with a roommate (there is not an option to be alone in a room). Exchange students are accommodated in the buildings 6., 7. and 8. Rooms in the buildings 7. and 8. have a small kitchen but no refrigerator. The bathroom is shared with the next room. You need to bring your own dishes if you want to cook.

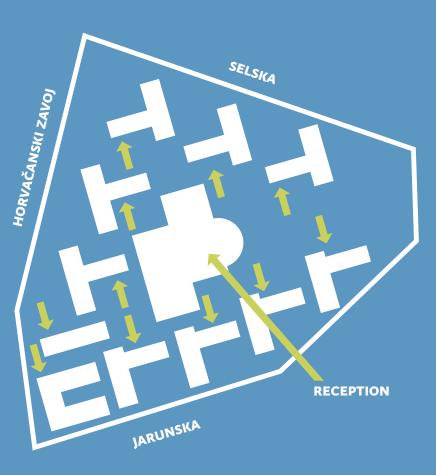
The monthly rate is 100 EUR for a place in the buildings 6., 7. and 8., payable in Croatian currency KUNA/HRK. If you are staying in the student residence for less than 30 days/ month, the student residence will charge you 10 EUR/night. The monthly rent is to be paid by the end of the current month for the next month.

All students staying for a period longer than a month pay 100 HRK/13.30 EUR administrative fee, charged together with the 1st month rent.

HOW TO REACH THE STUDENT RESIDENCE HALL "CVJETNO NASELJE"

- FROM "PLESO" AIRPORT TO THE CITY: Croatia Airlines runs a bus service from Pleso International to the bus station which leaves roughly every half an hour from outside the international arrivals and costs 30 HRK/person ~ € 4. Or you can catch a taxi in front of the international arrivals. A trip into the city should cost no more than 130 HRK ~ € 18; start 9.90 HRK, 1km - 7 HRK, luggage - 5 HRK).
- FROM THE BUS STATION (Autobusni kolodvor): At the tram stop in front of the station take the tram **number 5** headed towards **PREČKO**. Get off at the tram stop called VJESNIK. In front of you will be the Odranska Street. Cross the street, go straight ahead, you will find the student residence hall on your right.
- FROM THE RAILWAYSTATION (*Glavni kolodvor*): At the tram stop in front of the station take the tram **number 4** headed towards **SAVSKI MOST** and get off at the tram stop called VJESNIK. In front of you will be the Odranska Street. Cross the street, go straight ahead, you will find the student residence hall on your right.

You can buy tram tickets at newsstands: one way ticket -10 HRK $\sim \notin 1.30$.



Scheme: Student Residence Hall "Stjepan Radić"

ABOUT STUDENT RESIDENCE "STJEPAN RADIĆ"

With more than 4000 beds the Student residence hall "Stjepan Radić" is the biggest of its kind in Zagreb. Students popularly call it "Sava" because it is close to the banks of the Sava river (ideal for all sports fans who want to go jogging, ride a bike etc). The residence consists of 12 buildings, a student restaurant, pizzeria, coffee and pastry shop, grocery shop, post office, club...

All exchange students are accommodated in the buildings number 11 and 12 - built and opened in 2011.

All rooms are double-bed rooms, i.e. shared with a roommate (there is not an option to be alone in a room), and two rooms share a kitchen and a bathroom. Kitchens have a refrigerator. You have to bring your own dishes if you want to cook.

The monthly rate is 200 EUR, payable in Croatian currency KUNA/HRK. If you are staying in the student residence for less than 30 days/month, the student residence will charge you 15 EUR/night.

HOW TO REACH THE STUDENT RESIDENCE HALL "STJEPAN RADIĆ"

- FROM "PLESO" AIRPORT TO THE CITY: Croatia Airlines runs a bus service from Pleso International to the bus station which leaves roughly every half an hour from outside the international arrivals and costs 30 HRK/person ~ € 4. Or you can catch a taxi in front of the international arrivals. A trip into the city should cost no more than 130 HRK ~ € 18; start 9.90 HRK, 1km - 7 HRK, luggage - 5 HRK).
- FROM THE BUS STATION (Autobusni kolodvor): At the tram stop in front of the bus station take the tram Number 5 headed towards PREČKO. Get off at the tram stop called the same as the student residence STUD. DOM. "S. RADIĆ". In front of you, when you cross the street, looking south, will be the student residence.
- **FROM THE RAILWAYSTATION** (*Glavni kolodvor*): At the tram stop in front of the station take the tram **Number 4** headed towards **SAVSKI MOST** and get off at the end station called SAVSKI MOST. When you leave the end station, you need to pass a big crossing towards the west and the student residence will be ahead of you. You can buy tram tickets at newsstands: one way ticket 10 HRK ~ \leq 1.30).





ABOUT STUDENT RESIDENCE "DR. ANTE STARČEVIĆ"

The Student residence hall "Dr. Ante Starčević" is the third largest residence hall in Zagreb. It has more than 1200 beds and it consists of 3 buildings, a coffee and pastry shop. Some of the University of Zagreb faculties are within walking distance from the residence: Faculty of Humanities and Social Sciences, Faculty of Teacher Education, Faculty of Electrical Engineering and Computing, Faculty of Machinery and Naval Architecture (10-15 minutes on foot).

All rooms in the residence are double-bed rooms, i.e. shared with a roommate (there is no option to be alone in a room). Rooms have a small refrigerator but no kitchen. There is a kitchenette on every floor. You need to bring your own dishes if you want to cook. The bathroom is shared with the next room.





ZAGREBAČKA AVENIJA

HOW TO REACH THE STUDENT RESIDENCE HALL "DR. ANTE STARČEVIĆ"

- FROM "PLESO" AIRPORT TO THE CITY: Croatia Airlines runs a bus service from Pleso International to the bus station which leaves roughly every half an hour from outside the international arrivals and costs 30 HRK/person ~ € 4. Or you can catch a taxi in front of the international arrivals. A trip into the city should cost around 180 HRK ~ € 25; start 9.90 HRK, 1km - 7 HRK, luggage - 5 HRK).
- **FROM THE BUS STATION** (Autobusni kolodvor): At the tram stop in front of the station take the tram number 5 headed towards PREČKO. Get off at the tram stop called VJESNIK. Turn back to the crossroads, the first street on the left is the street 'Zagrebačka avenija'. Turn left and go straight ahead (about 50 m), you will find the student residence hall to your right.
- **FROM THE RAILWAYSTATION** (Glavni kolodvor): At the tram stop in front of the station take the tram number 4 headed towards SAVSKI MOST and get off at the tram stop called VJESNIK. Turn back to the crossroads, the first street on the left is the street 'Zagrebačka avenija'. Turn left and go straight ahead (about 50 m), you will find the student residence hall to your right.
- (You can buy tram tickets at newsstands: one way ticket
 10 HRK ~ € 1.50).

PRIVATE ACCOMMODATION

For students that do not want to live in student residences it is necessary to look for alternatives such as private rental accommodation.

Rents vary greatly according to location, room size, facility etc. Overhead expenses are sometimes included in the price, and sometimes are paid by the consumer. Payment is usually expected at the beginning of the month, while some landlords request payment for several months in advance.

International students will have to organize accommodation on their own, i.e. look for private rental accommodation. Rents vary greatly according to location, room size, facility etc. Overhead expenses are sometimes included in the price, and sometimes are paid by the consumer. Payment is usually expected at the beginning of the month, while some landlords request payment for several months in advance. The best way to do this is to search for different offers on the following web-portals. Some of the portals are only in Croatian, but they usually have photos of apartments and contact email so may send an inquiry:

- 1. homeinzagreb.com
- 2. vertigo-nekretnine.hr
- 3. zagrebwest.h
- 4. rentinzagreb.com
- 5. centarnekretnina.net
- 6. erasmusu.com
- 7. realitica.com
- 8. en.nekretnineadriatic.com
- 9. airbnb.com
- 10. gohome.hr
- 11. nekretnine.ne
- 12. njuskalo.hr

Student Restaurants and Cafeterias

Student Centre Zagreb Savska cesta 25 HR-10000 Zagreb, Croatia Phone: +385 1 459 35 55 Fax: +385 1 483 45 10 www.sczg.hr

Meals, cafe, refreshments and cakes at affordable prices are served in student restaurants and cafeterias run by the Student Centre University of Zagreb. Services and offerings may vary in over 20 restaurants at various locations in the city, usually within Faculties of the University. The biggest student restaurant is located in the Student Centre Savska 25. Erasmus students at the University of Zagreb will be entitled to a student card, so-called "x-ica". The card enables you to have subsidized meals in student restaurants, so-called "mensas", dispersed all over the city at faculties and student

residence halls. Other categories of exchange students will have to pay a full price for meals at student restaurants; a menu will cost you approx. 40HRK.

IT Services and Facilities

University Computing Centre Josipa Marohnica 5 10000 Zagreb Phone: +385 1 616 55 55 Fax: +385 1 616 55 59 E-mail: office@srce.hr www.srce.hr

The University Computing Centre (SRCE) gives technical, consulting and educational support to the members of the academic and research community in using ICT and acts as the computing centre of the University of Zagreb. Students can choose from a wide range of ICT courses and workshops for a subsidized price.

At every Faculty/Academy of the University there are computers that can be used by students free of charge. To use the computers, a user account is needed. You can obtain it at the Faculty/Academy by filling in a Carnet form, or thorough the Eduroam services. **Eduroam (EDUcation ROAMing) service** enables international students and professors to access the Internet at the institutions which are a part of eduroam system. Croatia is an active member of eduroam community through the project AAI@EduHr. This enables our guests from foreign institutions to easily access the Internet. Depending on location, wired and wireless access is possible.

In order to access the Internet, the user needs to have an electronic identity (username and password) provided by his home institution. If you are a guest at our University, before arriving to Zagreb you should check with your home institution if you have an electronic identity which can be used to connect to the Internet in eduroam system. It is important to note that electronic identity can be provided only by the user's home institution.

In order to check if you can use eduroam service in Zagreb, please contact the administrator at your home institution. You can find some additional information at www.eduroam.org.

If software is properly configured, connection to the Internet is momentary. Connection instructions are available at: http://www.unizg.hr/index.php?id=845.

Students' Health

Make sure to have a valid health insurance during your study period in Zagreb.

If you have a EU citizenship, you should have a European Health Insurance Card. You may also have an international health insurance policy, in which case you will need to pay for the examination when you visit a doctor and afterwards you can be refunded from your insurance company for the medical costs that incurred.

Detailed information about it you could find at web site of Croatian Health Insurance Fund.



These are the doctors you can contact in case you have health issues:

MULTIDISCIPLINARY COUNSELLING SERVICE School of Medicine Centre for Health Activity Vera Musil, MD, PhD Marta Čivljak MD, PhD Tea Vukušić Rukavina. MD. PhD Dragan Soldo MD Nurse: Martina Sokač-Grgec, back. med. techn ADDRESS: Šalata 4 (ground floor-left), 10 000 Zagreb WORKING HOURS: Monday - Friday even dates – afternoon: 1.00 p.m.-7.00 p.m. uneven dates – morning: 7.00 a.m.-1.00 p.m. Phone (during working hours): 01 4590 297 **Appointment booking:** studamb@mef.hr Requirements for medical consultation: vaccination card and relevant medical documentation.

DENTAL MEDICINE

Danijela Klobučar **ADDRESS**: Martićeva 63 a Phone: 01 4604 121 **WORKING HOURS** even dates — morning: 7am-1.30pm uneven dates — afternoon: 1pm-7.30pm

EMERGENCY MEDICAL ASSISTANCE INSTITUTE

If it's a weekend / bank holiday, you should go to the EMER-GENCY MEDICAL ASSISTANCE INSTITUTE located in Heinzlova 88. This hospital receives accident victims and patients with sudden, serious illnesses 24-hours a day.

In emergencies for which an ambulance is needed dial 112!

112 is the emergency number for fire, ambulance and police. You will be asked to explain what has happened, where it has happened and from which number you are calling.

Sport Services

All international students that want to take part in sports activities can do so by joining regular sports courses that are obligatory for all regular students of the University in the first four semesters.

The types of sport and activities range from aerobics to yoga, from fitness to ball sports and outdoor exercises. Contact the sports' teacher at the Faculty/Academy and start keeping yourself fit!

Students with Disabilities

Student Counselling and Support Centre University of Zagreb Student Counselling and Support Services Trg marsala Tita 14 HR-10000 Zagreb Phone: +385 1 45 64 210 Fax: +385 1 45 64 208 E-mail: csps@unizg.hr



Attending university presents an experience that directs and trains an individual in his area of interest while encouraging him to develop his full potential. Alongside carrying out academic commitments, it also provides an opportunity to master communication, presentation, organizational and life skills that help a person build a satisfying and fulfilling life and career.

As well as encompassing a wide range of interesting facts and novelties, attending the faculty of one's choice presents an area of dealing with new and multiple challenges. Some of these challenges are difficulties of adjustment to the new environment, concerns about the selection of studies, underdeveloped learning strategies as well as dealing with personal problems and development of psychological disorders (anxiety, depression symptoms...).

In order to provide support in the development and improvement of students' academic and career-life skills, the University of Zagreb established the Student Counselling and Support Centre. The Centre started working in the academic year 2013/2014, and its activities and services are available to students of all faculties and academies of the University of Zagreb. The Centre organizes various forms of activities within the following areas:

- counselling related to academic and personal problems (psychological counselling),
- career counselling,
- academic and life skills development (such as communication, social and stress coping skills, as well as learning strategies and time management skills).

These activities are conducted through:

- individual counselling,
- group counselling,
- educational workshops and lectures,
- academic skills workshops,
- career-life skills workshops,
- development of educational and self-help materials.

Experts within the Centre can also assist in finding other support services with respect to the needs and potential difficulties of the students.

Office for Students with Disabilities

The University of Zagreb is set to ensure accessibility and quality of higher education for all students. Office for students with disabilities is part of the University's Student Counselling and Support Center and offers assistive technology and additional support and advising to all students with various types of disabilities.

The Office is part of the Student Counselling and Support Center and is intended for all students who, due to an illness or disability, experience difficulties in conducting everyday academic activities (students with impaired sight or hearing, motor disabilities, chronic illnesses, mental disabilities and illnesses, specific learning difficulties such as dyslexia, dysgraphia and ADHD and other health issues and impairments that might affect the course of their education).

STUDENT SERVICES

Important roles at the Office are played by:

- Coordinators for students with disabilities teachers appointed at each of the University's constituent units (faculties/academies): contact-persons that students can turn to in relation to their right to have courses or exams adjusted to their needs, and for any other issues related to students with disabilities.
- Coordination for students with disabilities student representatives appointed at each of the University's constituent units, who are tasked with presenting needs, proposing activities and evaluating actions that have been implemented.

The Student Counselling and Support Centre's experts will be happy to assist You in finding other support services with respect to Your needs and possible difficulties. Feel free to contact us without hesitation in order to successfully face academic and life challenges with new skills and knowledge! STUDENT ORGANIZATIONS Student Union (Studentski zbor)

Studentski Zbor Sveučilišta u Zagrebu, Savska cesta 25 HR-10000 Zagreb, Croatia Phone: +385 1 4593 665 Fax: +385 1 4593 668 E-mail: szbor@szzg.hr http://www.szzg.hr/

The Student Union, whose members are all the students of the University of Zagreb, takes care of activities and issues of general importance for students, especially those related to curriculum, issues concerning student life, sport activities, culture, and entertainment.

The Student Union elects the student representatives to the Senate, Faculty Councils and Professional Department Councils.

Erasmus Student Network Zagreb

Erasmus Student Network Zagreb is a non profit student organization based on a principle 'student helping student'. The mission is to help international students in Zagreb by providing information and organizing various sports, cultural, educational and entertaining events to make them feel at home. For all information you can contact at info@esnzagreb.org, visit the FB page: Zagreb Exchange Committee (ZEC) or add Esn Zagreb as a friend.

STUDENT SERVICES

International Student Organizations

Students from different fields of study, departments, with special interests etc. have numerous – from local to world-wide – associations and organizations. Some of the most poplar ones are:

AIESEC - Croatia National Association of Economics Students www.aiesec.org/croatia

BEST Zagreb Board of European Students of Technology www.best.hr

Cromsic - Croatia

Croatian Medical Students' International Committee www.cromsic.hr

EASA - Croatia European Architecture Student Assembly-Croatia www.easa.tk EGEA - Croatia European Geography Association for Students and Young Geographers http://www.egea.eu/entity/Zagreb

ELSA - Croatia The European Law Students' Association www.elsa-zagreb.hr

IAAS - Croatia International Association of Students in Agricultural and Related Sciences http://www.iaasworld.org/

I.A.E.S.T.E - Croatia The International Association for the Exchange of Students for Technical Experience www.iaeste.hr

IVSA - Croatia International Veterinary Students' Association www.ivsa.hr

PREPARATIONS TO LIVE AND STUDY IN ZAGREB





Estimated Monthly Living Expenses

To meet everyday living expenses a single student should have approximately 500EUR at his/her disposal. The expenses will vary according to individual needs and the ability to budget and manage finances. In particular if you want to travel a lot and take full advantage of the available cultural and social opportunities, expenses will be higher. The estimates below are therefore only a general guide.

Food	1000 нкк/month
Rented room and Utilities (water, electricity, heating, phone)	1500 HRK/month
Transportation	120 HRK/month
Books	400 HRK/month
Miscellaneous	800 нкк/month
TOTAL	3820 HRK/month (approx. 530EUR)

Health Insurance

All exchange students must have health insurance during their stay in Croatia.

All EU/EAA students need to bring their European health insurance card to Croatia as it will be valid.

All non-EU/EAA exchange students are required to register for Croatian health insurance upon arrival. Croatian health insurance is offered for currently approx. 400HRK/month (approx. 54EUR) and entitles the user to full healthcare coverage. This insurance will not cover your journey to Zagreb including medical evacuation and repatriation — please make sure you purchase travel insurance accordingly.

Visa and Temporary Residence Permit

EU/EEA citizens can enter Croatia with just a valid ID card (or passport) and then need to register at the Central police station (Petrinjska street No. 30) if staying for more than 3 months to regulate the residence permit.

Citizens of the USA, Australia, Canada, etc. (for full list see Ministry of Foreign and European Affairs) can enter Croatia with a valid passport and then apply for the residence permit in Zagreb. Check with the Croatian embassy in your country of residence which documentation you will need for your application in Zagreb and make sure you take it along when coming to Zagreb.

NON-EU/EEA citizens coming from a country that has a visaregime with the Republic Croatia need to apply for a visa via the Croatian embassy in their home country before departing for Croatia.

The list of countries whose nationals need a visa to enter Croatia can be found at the pages of the Ministry of Foreign and European Affairs.

PREPARATIONS TO LIVE AND STUDY IN ZAGREB

Visas CANNOT be applied for or extended in Croatia! Please contact the Croatian embassy in your country of residence for more information. You will receive an acceptance letter that covers some of the documentation needed for your visa application as soon as your complete application has been approved by the faculty/academy of the University of Zagreb that will host you.

COST OF THE PERMIT (administrative fee): Erasmus students need to pay 240HRK. All other categories of exchange students pay the fee of 740HRK.

Ministry of Foreign and European Affairs

For the regulation of the temporary permit you will need the following documents:

1. Form 1a

- 2. Acceptance letter in Croatian from the University of Zagreb stating the study purpose of your stay in Croatian (you will get it from the IRO office when you arrive in Zagreb)
- 3. 1 photo in colour (35x45mm)
- 4. Copy of the passport first page with the photo
- 5. Proof of sufficient means of subsistence (bank account statement, scholarship confirmation or similar)
- 6. Proof of secured accommodation statement from the student hall of residence or, in case of private accommodation, rental contract and proof of ownership.

All documents need to be translated into Croatian and certified by a public notary.

Students staying in the student hall of residence should report to the Central Police Station within 30 days upon arrival, and students in private accommodation within 72 hours upon the arrival.

GETTING SETTLED





GETTING SETTLED

LOCAL TRANSPORTATION

There are three ways of public transportation - trams, buses and city railway. They operate all day (every few minutes) and night (every hour). Tickets can be bought on board or at newsstands (10 HRK). Daily tickets are available at a price of 30 HRK. Make sure that you stamp your ticket once you board: an unstamped ticket is as good as no ticket at all. You can also buy prepaid cards (the lowest price is 30 HRK for three one way rides).

Monthly or annual tickets can also be bought in ZET (Zagreb Electric Tram) offices at a reduced price (www.zet.hr). Students are entitled to subsidized monthly tram tickets. In order to get a student card for public transportation, you will need to fill in a ZET-form (you will get it at the Orientation meeting) and stamp it together with a passport photo at the Faculty/Academy that will host you. Then you will go to ZET central office in Ozaljska 105, HR-10000 Zagreb – the end tram station called *Ljubljanica*. There you will purchase a pass (35 kn, app. $4 \in +$ photo) and every month you will buy a ticket for 120 kn, app. 16 \in . This monthly ticket enables you to use all buses and trams in the area of the City of Zagreb.)

TAXIS

Taxis can be found them in front of all major hotels, the train and bus stations and at numerous other central locations. Different companies operate in Zagreb, here are the most important ones:

Radio taksi Zagreb

Taxis should only charge a 9.90kn flat fee plus 4.90 kn/km. These prices are consistent for night rides, holidays and weekends. There is no additional charge for luggage.

Taxi Cammeo

These taxis do not park at the usual taxi stands but you can stop them by raising your hand or by phoning 1212 and 060 71 00. The starting price is 15kn which includes the first two kilometers. Every 100 meters thereafter comes at a charge of 50lp, or to put it simply, 5kn per kilometer. These prices are consistent for night rides, holidays and weekends. There is no additional charge for luggage.

MONEY MATTERS

Currency

Kuna (нкк, kn) is the currency in Croatia. One kuna equals 100 lipa.

There are coins of 1, 2, 5 and 25 kuna and 1, 5, 10, 20, 50 lipa. Banknotes have denominations of 5, 10, 20, 50, 100, 200, 500 and 1000 kuna.

Exchange Rates (at the time of publication) 1 EUR = 7,6 HRK 1 US\$ = 5,8 HRK

Credit Card Services

Mastercard - Eurocard, VISA, Diners Club and American Express are widely accepted in shops, hotels and restaurants. There are many ATMs in the city.

GETTING SETTLED



Banks are generally open to the public between 8 am and 6 pm. You may change foreign currency in kuna at all banks. In money exchange offices, the exchange rate is somewhat more favourable and the service is generally faster. There are many such offices in the city and they are usually open between 8 am and 6 pm, but those at the train (Glavni kolodvor) and bus station (Autobusni kolodvor) are open 24 hours. On Saturdays the banks are open between 8 am and noon. On Sundays and holidays both banks and exchange offices are closed. Currency exchange is, however, possible at hotels' reception desks.

INTERNET, TELEPHONE/GSM AND POSTAL SERVICES

There are a lot of internet cafés in Zagreb where you will find all you need. Some of them are:

- Art Net Club, Preradovićeva 25
- Cyber Cafe Sublink, Teslina 12
- Cyber Funk Cafe, Masarykova 26 (in the backyard)
- Ergonet, Badalićeva 26c
- Internet & Call Shop, Skalinska 3
- Internet 0-24, Avenija Marina Držića 4 (main bus station)
- Internet Centar Galleria, Iblerov trg 10
- Iskoninternet кıс, Preradovićeva 5/I
- VIP, trg P. Preradovića 5

If you have a mobile phone you can easily buy prepaid starter sets which cost around 200 kuna and include 100 kuna coupons as well as SIM cards. The networks that exist are VIP (091), T-Mobile (098), Tele 2 (095), Tomato (092) and bonbon (097) and their SIM cards can be bought in newsstands or ATM machines. They also offer prepaid wireless Internet service.

The Central Post Office is located in Branimirova 4, located at the Main train station. Zagreb postal code is HR-10 000.

USEFUL PHONE NUMBERS

Croatian country code	385
Zagreb city code	01
Croatian exit code	00
Emergency Call Service	112

SHOPS

Working hours: Weekdays: 8 a.m. to 8 p.m. Saturdays: 8 a.m. to 3 p.m. Sundays and holidays: Pharmacies on duty 24 hours and groceries at bus/railway stations from 8 a.m. to 9 p.m.

PHARMACIES

Pharmacies are all over the city centre, and you can easily locate them by their green cross. Pharmacies on duty on weekends and bank holidays: Trg bana J. Jelačića 2, tel. +385 1 48-16-159

Ilica 301, tel. +385 1 37-50-321

Grižanska 4 (Dubrava), tel. +385 1 29-92-350 V. Holjevca 22 (Siget), tel. +385 1 65-25-425 Ozaljska 1, tel. +385 1 30-97-586

DRINKING WATER

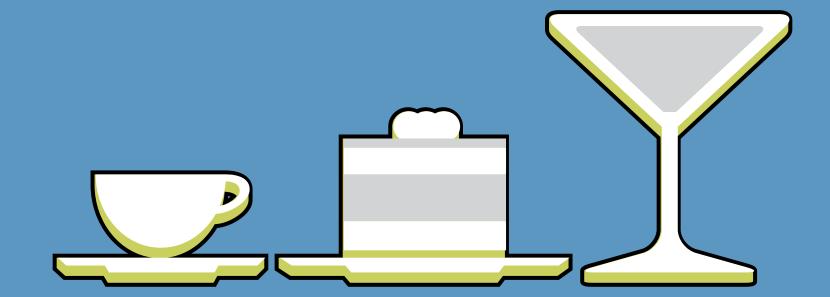
Water is drinkable and of a high quality in the public water supply system throughout the country.

ELECTRICITY

Voltage 220 V, frequency 50 Hz









LEISURE ACTIVITIES

Zagreb and its surroundings offer a great variety of sports and leisure activities for anybody's taste. If you like spending time in nature, try Medvednica Mountain, which extends just above the city. It is a favourite excursion area for the city people not only because of its protected nature but also because of a dozen cosy restaurants situated on its slopes serving tasty and inexpensive domestic food. Medvednica is equally popular in winter when it turns into the biggest ski-centre in Croatia. Apart from having a mountain nearby, Zagreb can equally boast of its own "Zagreb sea", the Jarun Sports and Recreation Centre comprised of a number of lakes and an impressive rowing course. If, on the other hand, you prefer indoor sports try the sports centres "Mladost", "SRC Šalata", "Dom Športova" etc.

Taking part in and following sports is a passion with Croatians and many Croatian sports people and coaches have a world reputation.

EATING OUT

Zagreb offers a great variety of cuisine. There are many restaurants with national as well as international food. They vary in prices but are generally quite pleasant. Zagreb Restaurant Guide can be found at the following link http://www.inyourpocket.com/croatia/city/zagreb.html

CULTURE AND ENTERTAINMENT

Zagreb is the cultural centre of Croatia. There are 15 theatres, a dozen concert halls and numerous cinemas. Zagreb is also a European centre for modern and alternative movements in culture. The well-known music Zagreb Bienial Eurokaz Festival of New Theatre, the Contemporary Dance and Performance Week of Zagreb Artists, Zagreb Film Festival are all important parts of the European cultural scene. Zagreb is proud of its many galleries and museums where you can find or even purchase diverse works of art.

Young people have plenty of opportunities for entertainment. There are many discos, pubs and cafés where one can dance the night away or just have a nice cup of coffee with a friend.

NIGHTLIFE

Croatia's party city is without a doubt Zagreb. It has a limitless supply of bars, cafés, pubs and night-clubs suitable for all tastes. You have the Upper Town with the sinuous, barlined Tkalciceva street and the Lower Town with Bogoviceva and Trg Preradovica plus the Branimir Centre across from the train station. In the recent years, after the city had built a Then you have Out-of-Town down by Jarun Lake and south of the Sava river (where a car is most convenient). For the most part, the vibe is pretty relaxed in Zagreb clubs. Ruthlessly selective door policies and watery cocktails have not yet made inroads onto the scene. There are a few clubs where you're expected to show up in movie-star fashion but they are a definite exception. The cover runs from about 30 to 50HRK. Drinks are about the same.

OTHER USEFUL INFORMATION

EMBASSIES IN ZAGREB

On the website of the Croatian Ministry of Foreign and European Affairs (http://www.mvep.hr/en/diplomatic-directory/ diplomatic-missions-and-consular-offices-to-croatia/) you can find information concerning diplomatic-consular missions located in the Republic of Croatia. The Missions are listed by country name in alphabetical order.



OTHER USEFUL INFORMATION

ACADEMIC VOCABULARY GLOSSARY

Bachelor Thesis - Preddiplomski završni rad Course - Kolegij, nastavni predmet Degree – Akademski stupanj Department - Odsjek Doctoral Studies or Doctoral Programme - Doktorski studij ili doktorski program Exam (oral-usmeni, written-pismeni) - Ispit ects credits – ECTS bodovi Faculty - Fakultet Graduate studies - Diplomski studij Higher Education - Visoko školstvo Individual consultations - Konzultacije Laboratory – Laboratorij Learning Agreement – Ugovor o učenju Master Thesis - Diplomski rad Partial exam - Kolokvij Postgraduate Study - Poslijediplomski studij Professional Course of Study - Stručni studij Semester - Semestar Study year - Godina studija Transcript (of records) - Prijepis ocjena Tuition Fees/Tutorial Fees - Školarina Undergraduate Degree - Preddiplomski studij University - Sveučilište

EVERYDAY LANGUAGE GLOSSARY

Good morning Dobro jutro Good afternoon Dobar dan Good evening Dobra večer Goodbye Doviđenja Answer Odgovor Building Zgrada Direction Smjer Excuse me Oprostite Fxit Izlaz Entrance Ulaz Forbidden Zabranjeno Help! U pomoć! Hi Bok How much is it? Koliko košta? How are you? Kako ste? Illness Bolest Location Mjesto No Ne Please Molim Pull! Vuci! Push! Gurni! Question Pitanje Square Trq

Street Ulica

Thank you Hvala Welcome Dobro došli What is your name? Kako se zovete? Where do you come from? Odakle ste? Yes Da

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